

~ Customer Supplied Fabrics ~

If you can't find a fabric suitable for your project in our range we can, in certain circumstances, print to fabric you supply. Once you have found a fabric, we need to see a small sample to see if it is suitable for digital print. If it is suitable, we then need to do tests before printing large quantities.

Testing and Fabric Requirements

You will need to provide:

- At least 3m of fabric for testing (actual printed length will be 1m). Or the length you want to print plus 2m extra for attachment, i.e you would like to print 5m of your design therefore you will need to supply at least 7m of fabric.
- Your print ready files. See our general information sheet for file setup info.

For each fabric supplied there is a \$70+GST standard setup fee. This includes standard print tests i.e tests to figure out the right settings to get the best possible colour/clarity/resolution results on your fabric and for you to proof colour and quality. This takes up to 30 minutes, any additional testing/colour matching/file edits after this time are charged at \$80+GST per hour.

You will be charged for testing services regardless of the outcome of the test. We aren't able to guarantee that you'll get a nice print from these tests. Some fabrics are just too tricky to print. Some are perfectly fine.

Note: We don't wash test the fabric. We do heat set at high temperatures, however we cannot guarantee the washability of your printed fabric.

Final Prints

Once the sampling process is done and the fabric is printing well the print charges are as follows:

Each time you supply your fabric to us there is a \$70+GST fabric set up fee.

Printing is charged a \$45+GST per linear metre.

Fabric Specifications for Customers Supplied Fabric

- Fabric must be no wider than 160cm.
- All natural fibres (no synthetics).
- Not too fibrous or fluffy (we need a relatively smooth surface to print on).
- For best results please provide your fabric rolled on a core rather than folded (the creases in the fabric can cause print issues).
- Fabric for final prints must be rolled on the core in a straight manner and taped onto the core to avoid spinning and movement (otherwise re-rolling charges apply).
- Fabric is heat set after printing. Please ensure your fabric is stable and can withstand temperatures over 140 degrees without scorching.